

# Public Safety Personnel

Score: 5 | **Exceptional**

VR has the potential to significantly reduce risk for public safety personnel by increasing the efficacy of the training they receive before moving on to on-the-job training. Besides giving learners the opportunity to develop and deploy exceptional decision-making skills, VR can present simulations that take the perspective of the people learners will serve and thus uncover biases in a consequence-free space that gives the learners the opportunity to build empathy.



## PUBLIC SAFETY PERSONNEL

# Training

Most entry-level roles in public safety occupations require a high school diploma, plus additional training to obtain certification. Applicants must also master a range of skills, including communication, crisis intervention and management, first aid, and knowledge of the law. Critically, they must develop exceptional personal judgment and skillfully apply that judgment in high-risk situations.

## PUBLIC SAFETY PERSONNEL

# JFF VR Training Framework Score

High risk (2)

- ***Risk to learner (1):*** Public safety personnel engage in potentially dangerous situations and handle dangerous equipment.
- ***Risk to customer or stakeholders (1):*** Either through the use of potentially dangerous equipment or their actions, public safety personnel can harm the physical or mental health of community members.

## PUBLIC SAFETY PERSONNEL

# Framework Score Cont.:

### High-complexity (3)

- ***Complex tools (1):*** During training, public safety personnel use complex tools, some of which require licensure or supervision.
- ***Complex interactions (1):*** Public safety personnel must engage with many different people and communities, often in complex interpersonal interactions and in high-stress moments.
- ***Complex situations (1):*** Public safety personnel must manage a high level of complexity as they respond to many threatening scenarios within the community.

## PUBLIC-SAFETY PERSONNEL

# Examples

Many California police departments have deployed VR to help police officers improve safety and their decision-making.



ABC News