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TOOL 2.2 ASSESSMENT QUESTIONS AND EVALUATION CRITERIA

Use this tool to identify questions and evaluation criteria that assess a candidate's fit for your training program and case management needs. These sample questions apply a gender lens to assessment in order to get beyond stereotypes, identify transferable skills, and determine how to best serve incoming participants.

WHO SHOULD USE THIS TOOL

Case managers; intake staff

SAMPLE ASSESSMENT QUESTIONS-CONSTRUCTION

Case managers or other intake staff members can use the sample questions during an application interview in the intake process or during the first meeting with the participant.

- > Why do you want to work in construction or the construction-related industry? What makes you a good candidate for this type of work?
- > Describe a time when you worked with others as a team to build a project.
- > Can you follow the directions of crew leaders even if the directions are given quickly or you don't like that person?
- How will you maintain a sense of humor when dealing with difficult people?
- > How do you know that you can work in a physically demanding environment for extended periods of time and in all weather conditions?
- > Can you work at heights or in small, confined spaces?
- > Can you work in environments that may be extremely noisy, dirty, hot, cold, wet, smelly, or potentially dangerous?
- > What do you do when repairs are needed around your home (e.g., fixing outlets, toilets, or leaks)?
- > Do you like to start and end your workday early?
- > Do you like solving technical problems and puzzles? Can you give me an example?
- > Have you worked from a pattern, blueprint, or diagram to construct or make things? Example?
- > Give me an example of a challenge you overcame.

ADD OTHER ASSESSMENT QUESTIONS

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ASSESSMENT EVALUATION CRITERIA

These sample criteria can help intake staff select program participants.

- > Does the applicant understand the nature of the work and the working conditions?
- > Does the student have (or can gain) the physical capacity to succeed in a job that requires physical labor?
- > How well can the applicant follow directions?
- > Does the applicant have a good attitude about entering a male-dominated work environment?
- > Has the applicant demonstrated commitment to the program by showing up at various assessment points?
- Does the applicant have strengths that balance out the weaker areas?

ADD OTHER EVALUATION CRITERIA

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SAMPLE ASSESSMENT QUESTIONS-**TRUCKING**

Case managers or other intake staff members can use the sample questions during an application interview in the intake process or during the first meeting with the participant.

- > Why do you want to work as a trucker? What makes you a good candidate for this type of work?
- > How will you maintain a sense of humor when dealing with difficult people?
- > Do you have experience stick shifting?
- > How will you feel if you are the only woman doing your job?
- > What do you expect your day to be like on the job?
- > Apart from a good income, what else do you think would bring you satisfaction from a job?
- > Are you comfortable being away from home for extended periods?
- > Can you describe an experience for which you kept good records?
- > Would you describe yourself as self-motivated and, if so, why?
- > Give me an example of a challenge you overcame.

ADD OTHER ASSESSMENT QUESTIONS

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ADD OTHER EVALUATION CRITERIA

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ASSESSMENT EVALUATION CRITERIA

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SAMPLE ASSESSMENT QUESTIONS-LOGISTICS

Case managers or other intake staff members can use the sample questions during an application interview in the intake process or during the first meeting with the participant.

- > Why do you want to work in logistics or warehousing? What makes you a good candidate for this type of work?
- > How will you maintain a sense of humor when dealing with difficult people?
- > What do you expect your day to be like on the job?
- > Apart from a good income, what else do you think would bring you satisfaction from a job?
- > Can you provide an example that shows you are detail oriented and organized?
- > Do you have basic computer skills and experience using software?
- > How well do you work on teams?
- > How will you feel if you are the only woman doing your job?
- > Do you feel comfortable operating heavy machinery?
- > Give me an example of a challenge you overcame.

ADD OTHER ASSESSMENT QUESTIONS

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ASSESSMENT EVALUATION

CRITERIAThese sample criteria can help intake staff select program

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- > Has the applicant demonstrated commitment to the program by showing up at various assessment points?
- > Does the applicant have strengths that balance out the weaker areas?

ADD OTHER EVALUATION CRITERIA

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participants.